



المؤسسة العربية لضمان  
الإستثمار وائتمان الصادرات  
The Arab Investment & Export  
Credit Guarantee Corporation



**A+**

**S&P Global**  
Ratings

# Credit & Political Risks Insurance Brokers' Guide



Disclaimer: This guide is designed to provide information on the credit and political risks insurance services by Dhaman; it cannot be considered an exhaustive and complete presentation of those services. While every effort has been made to make the information presented here as complete and accurate as possible, it may contain errors, omissions, or information that was accurate as of its publication but subsequently has become outdated by insurance changes or conditions, new laws, regulations, or other circumstances. Dhaman denies any liability or responsibility to any person or entity concerning any loss or damage alleged to have been caused, directly or indirectly, by the information or other content in this guide.

## **WHO WE ARE**

The Arab Investment & Export Credit Guarantee Corporation "**Dhaman**" is a multilateral credit and political risk insurance provider. Launched in 1974 and headquartered in Kuwait, its membership comprises all Arab countries and four pan-Arab financial institutions.

## **OUR RATING**

On March 31, 2022, Standard & Poor's Global Ratings attributed a rating of '**A+**' long-term issuer and financial strength credit ratings on Dhaman. The outlook is stable.

The major rating factors are the solid financial risk profile, exceptional liquidity, strong enterprise risk profile, and extraordinary support of Dhaman's shareholders.

## **OUR MEMBER COUNTRIES**

Algeria, Bahrain, Djibouti, Egypt, Emirates, Iraq, Jordan, Kuwait, Lebanon, Libya, Mauritania, Morocco, Oman, Palestine, Qatar, Saudi Arabia, Somalia, Sudan, Syria, Tunisia, and Yemen.

## **OUR MANDATE**

To facilitate the flow of Foreign Direct Investment (FDIs) in member countries and to support Arab exports and imports by:

- Providing Credit and Political risk insurance for exporters, investors, contractors, and financial institutions.
- Conducting research and studies to improve the business environment and the investment climate in Member Countries.

## **OUR VISION**

Be the market leader in advancing sustainable trade and investment for Arab countries.

## **OUR TEAM**

Dhaman's team has an extensive experience in credit & political risk insurance and advanced education skills; the team also has experience in risk management, finance & banking, financial analysis, trade & project finance, and international law.

## **OUR VALUE PROPOSITION**

- Over 49 years of operational experience in the Arab world and the international markets.
- Long-lasting capital support from member countries.
- Preferred Creditor Status.
- Easy access to decision-makers and information sources.
- A+ S&P rating.
- Strong international network.
- Strong and permanent reinsurance support from the market.

## **THE RISKS WE COVER**

### **Credit Risks**

- Insolvency
- Protracted default

### **Contract Frustration**

- Inability to perform a contract with private or public obligors for political reasons, including non-payment / non-honoring by public obligors.

### **Non-Honoring of Sovereign Financial Obligation**

- The failure of a sovereign or a sub-sovereign entity to make a payment when due under an unconditional financial payment obligation or guarantee.

### **Political Risks**

- (CEND) Confiscation, expropriation, nationalization, deprivation, including creeping expropriation.
- Political Violence: War and civil disturbances, including revolution, insurrection, coups d'état, sabotage, terrorism & business Interruption.
- Currency inconvertibility and transfer restrictions.
- Breach of contract, including arbitral or judicial award default.

## **OUR CUSTOMERS**

We provide bespoke, comprehensive, and cost-effective risk-mitigation products to exporters, Investors, banks and financial institutions, and insurance and reinsurance companies.

## OUR INSURANCE PRODUCTS

### 1- For exporters:

- Comprehensive export credit insurance policy (multi-buyers policy)
- Specific Export Credit Insurance Policy (single transaction policy)

### 2- For financial institutions:

- Master Trade Finance Insurance Policy for Financial Institutions: covers a wide range of trade finance instruments, with the underlying obligors being strictly banks:
  - Confirmed Letters of Credit
  - Avalized Drafts, Banker's Acceptances, etc.
  - Post-Shipment Financing or Re-Financing of payments under LCs
  - Irrevocable Reimbursement Undertakings or Irrevocable Payment Undertakings
  - Short-Term Trade Finance Loans
  - Purchase of obligations under specific trade finance instruments
  - Sharia Compliant Financing Instruments, including Murabaha and Sukuk
  - Participation in Syndicated Loan Agreements covering any of the stipulated trade instruments.
- Non-Honoring of Sovereign Financial Obligations insurance: intended for financial institutions that provide loans to sovereign and sub-sovereign entities for infrastructure projects and other developmentally sound projects in Arab countries.

### 3- For investors:

- Direct & indirect investments
- Lenders & shareholder loans

To provide political risk insurance, we require a no-objection letter (NOL) from the Member Country, which notes that the government recognizes Dhaman's support of the project. The NOL is also part of our preferred creditor status implementation process.

### 4- For contractors

- Mobile assets

### 5- For insurance and reinsurance companies

- Quota-share reinsurance treaty
- Facultative reinsurance treaty



### Covered risks, maximum line sizes (USD MN), and tenors (Years)

Contract Frustration		Credit		Confiscation Expropriation		Political Violence		Currency Inconvertibility and Exchange Transfer		Breach of Contract		Non-Honoring of Sovereign Financial Obligation	
<i>Inability to perform a contract with private or public obligors for political reasons, including non-payment / non-honoring by public obligors.</i>		<i>Private Obligor non-payment.</i>		<i>Host government act(s) that expropriate/ confiscate/deprive a company of assets/equity/ ability to operate / contractual rights.</i>		<i>War, civil war, revolution, insurrection, terrorism or Sabotage in the host country, causing asset damage and business Interruption.</i>		<i>Host government operation of a law or an order, decree, or regulation having the force of law which prevents, restricts, or controls the conversion from local currency to Policy Currency and the transfer of the Policy Currency outside the host country.</i>		<i>The host government's breach or repudiation of a contract with the investor includes arbitral or judicial award default.</i>		<i>The host government fails to make a payment when due under an unconditional financial payment obligation or guarantee.</i>	
Line	Tenor	Line	Tenor	Line	Tenor	Line	Tenor	Line	Tenor	Line	Tenor	Line	Tenor
100	15	100	7	100	15	100	15	100	15	100	15	100	15
Waiting Period: up to 180 days													

## **ELIGIBILITY CRITERIA**

- Member Countries exporting worldwide: all goods and services of member country origin.
- Non-Member Countries exporting to member countries: Commodities, equipment, food, and other developmentally sound goods & services.
- For investment guarantee (PRI): the insured project must be in a member country, and the investor may be from a member or non-member country.
- We consider reinsuring/co-insuring ECAs and other underwriters who may support investment and trade in member countries. The Preferred Creditor Status that we enjoy as a multilateral agency means that our presence can be a catalyst for other underwriters to support PRI in member countries that otherwise would receive less support.
- Dhaman will not support the movement of arms or arms-related services, lethal or otherwise.

## **BECOME AN APPROVED BROKER**

Interested Brokers officially licensed or registered in the country in which they do business are kindly requested to complete the broker application form and send it back to Dhaman along with the following documents:

- Broker's License
- Financial statements for the last 3 years
- Policy wordings
- The company's business profile, including an organization chart and a brief CV of key staff.



## Broker Application Form

### 1.1 Applicant: Contact Details.

Name of Company

Street

City

Country

Postal Address

Website Address

### 1.2 Applicant: Information

Country of incorporation (Domicile):

Registration Number:

Date of incorporation/establishment: (\*)

Legal Status

Group of which the Applicant is a part (if applicable):

### Names and complete addresses of all of Applicant's five major shareholders:

Name (\*)

Full Address (\*)

Name

Full Address

Name

Full Address

Name

Full Address

Name

Full Address



Description of Applicant's business activities:

**1.3 Applicant: Contact Person**

Position:

Title

First Name:

Last Name:

Telephone:

Fax

Email

Number of Years of Experience in the lines of business relevant to Dhaman (i.e., Political, non-commercial, and commercial) insurance business;

Number Of Clients

Number Of Projects

Aggregate Amount

Convictions status (if any):

- 1- Any crime punishable by confinement for 1 year or more
- 2- Any crime involving the use of force, coercion or intimidation, violence against a person, or the use of firearms or explosives.
- 3- A violation of parole or probation.
- 4- Any criminal or civil offense involving breach of trust or fiduciary duty.
- 5- Obstruction or corruption of government functions or deprivation of civil rights
- 6- No record of criminal conduct in the places checked.

Please attach the following documents to the application and email them to [slim@dhaman.org](mailto:slim@dhaman.org)

- Agent's License
- Financial Reports for the last 3 years.
- Policy wordings
- The company's business profile, including the organization chart and brief CV of key staff.

## CONTACT DETAILS

Contact	Role	Tel	Email	Product
Yasser Ragab	Assistant Director Operations, export credit,	+965 24959511	yasser@dhaman.org	Credit Risk
Shaimaa Aldoussari	Head of the FI section	+965 24959540	shaimaa@dhaman.org	Financial Institutions
Maram Tubeilah	Head of the investment guarantee unit	+965 24959538	maram@dhaman.org	PRI
Wissam Rouatbi	Head of the reinsurance section	+965 24959512	wissam@dhaman.org	Treaty & Facultative RI

### Head office

The Arab Investment & Export Credit Guarantee Corporation

P.O. Box 23568. Safat 13096

State of Kuwait

Tel: + 965 24959555 / 000

Fax: + 965 24959597

Email: operations@dhaman.org

# KEY FACTS & FIGURES

PCS

Legal  
Preferred Creditor  
Status

90%

Recovered  
claims

A+

by S&P  
Global  
Ratings

49

years  
of  
experience

[operations@dhaman.org](mailto:operations@dhaman.org)



[www.dhaman.org](http://www.dhaman.org)

